

Sustainability Report of DTS Cyprus Ltd.



A proud Travelife Partner



Content

1. Reporting Context	3
2. Company Data	4
3. Introduction	5
4. Mission Statement	6
5. Policy	7
6. Assessment Overview	8

1. Reporting Context

This Sustainability Report presents the environmental, social and economic sustainability performance of **DTS Cyprus Ltd.** for the reporting period **13.07.2026 - 13.07.2028**. The report has been prepared to communicate the company's commitment to responsible tourism, transparency and continuous improvement in sustainable business practices.

The report covers all operational activities undertaken by the company within Cyprus and reflects the policies, procedures and initiatives implemented during the reporting period. It has been prepared in accordance with the requirements of the **Travelife Partner** sustainability programme, which is recognised internationally as a leading certification system for accommodation providers and tourism businesses committed to sustainable development.

This report serves as a reference for customers, business partners, employees and other stakeholders, demonstrating the company's progress towards integrating sustainability into its daily operations and decision-making processes. It also provides a foundation for monitoring future performance and identifying opportunities for continual improvement.

Unless otherwise stated, the information contained in this report relates to the reporting period specified above and represents the company's operations under its direct management and control.

2. Company Data

Adress

DTS Cyprus Ltd.

22, Petrombai Mavromichali St., 4102 Limassol, Cyprus

Webpage

<https://dmc.dtservices.travel/destinations-2/cyprus/>

Email

dmc.services@summertimes.com.cy

Tourist volume

35.000 – 45.000

Number of employees

1-4

Type of tourism

Incoming Tourism

Destinations offered

Republic of Cyprus

Sustainability coordinator

Petros Kyprianou

Contact Email Sustainability Coordinator

dmc.services@summertimes.com.cy

3. Introduction

Tourism has the power to create meaningful economic opportunities, support local communities and promote cultural exchange. At the same time, tourism businesses have a responsibility to minimise their environmental impact and contribute positively to the destinations in which they operate. Recognising this responsibility, **DTS Cyprus Ltd.** has embedded sustainability principles into its day-to-day operations and long-term business strategy.

As a Destination Management Company (DMC) operating in Cyprus, **DTS Cyprus Ltd.** provides a comprehensive range of destination services, including airport meet-and-greet, transfers, in-resort guest assistance, customer support, and a diverse portfolio of excursions and experiences. Our role is to ensure that visitors enjoy a seamless, safe and memorable holiday while experiencing the authentic character of Cyprus.

We recognise that every stage of the guest journey presents an opportunity to promote responsible tourism. By integrating sustainable practices into our operations, working closely with local suppliers and communities, and encouraging respect for the island's natural and cultural heritage, we aim to create positive and lasting benefits for our guests, our business, our partners and the destinations we serve.

Our sustainability journey is based on a commitment to continuous improvement. Through the implementation of practical environmental measures, responsible business practices and social initiatives, we strive to reduce our environmental footprint, support local suppliers and promote awareness of sustainable tourism among our employees, partners and customers.

The achievement of **Travelife Partner** status represents an important milestone in this journey. It reflects our commitment to meeting internationally recognised sustainability standards and demonstrates that responsible management is an integral part of our business operations rather than a standalone initiative.

This report outlines the policies, actions and achievements that have shaped our sustainability performance during the reporting period. It also identifies opportunities for further development as we continue working towards higher levels of sustainability, transparency and operational excellence.

4. Mission Statement

DTS Cyprus Ltd. is unwavering in its commitment to fostering a sustainable future, with a clear focus on enhancing the social, economic, and environmental well-being of the communities within our operational purview.

Our dedication extends to actively seeking improvements in the environmental, social, and economic dimensions of communities deeply intertwined with the tourism industry. Our overarching goal is to mitigate the adverse effects of tourism by offering socially and environmentally responsible products to our esteemed guests, all while actively engaging with and benefiting our local communities. Our primary objective is to craft sustainable solutions that not only enhance the vacation experiences of our clients but also contribute to the overall wellbeing of our employees and stakeholders throughout our supply chain.

Deeply ingrained in the fabric of our organization are our core values, which serve as the bedrock of our mission. These values encompass an unwavering commitment to safety, a heartfelt concern for the well-being of individuals, an unyielding dedication to environmental preservation, and an ironclad commitment to personal and corporate integrity. These guiding principles are the compass that unwaveringly directs us toward the realization of a sustainable and promising future.

5. Policy

DTS Cyprus Ltd. has established a comprehensive Sustainability Policy that provides the framework for integrating responsible business practices into all areas of its operations. The policy reflects the company's commitment to balancing economic success with environmental stewardship, social responsibility and the long-term sustainability of the destinations in which it operates.

Our sustainability approach is built upon the principles of continuous improvement, ethical business conduct and compliance with all applicable legal and regulatory requirements. Sustainability considerations are integrated into our decision-making processes and are supported by measurable objectives, regular performance monitoring and transparent reporting.

The policy applies across the entire organisation and extends to our employees, contractors, suppliers and business partners. It promotes responsible management practices that protect the environment, respect human rights, provide fair and safe working conditions, and foster a culture of equality, inclusion and professional development.

Environmental responsibility is a fundamental component of our policy. We are committed to reducing the environmental impact of our operations through the efficient use of natural resources, waste reduction, energy conservation, responsible procurement and the continuous monitoring of our environmental performance. We also strive to minimise our carbon footprint by promoting efficient transportation, responsible resource management and carbon reduction initiatives.

As a Destination Management Company, we recognise that sustainability extends beyond our own operations. We therefore work closely with hotels, transport providers, excursion operators and other suppliers, encouraging them to adopt responsible business practices and internationally recognised sustainability standards. Preference is given, wherever possible, to partners who demonstrate a commitment to environmental protection, social responsibility and ethical business conduct.

Our policy also reflects our responsibility towards the destinations and communities in which we operate. We actively support local businesses, promote authentic cultural experiences, encourage responsible visitor behaviour and contribute to the protection of Cyprus' natural and cultural heritage. Through responsible destination management, we seek to ensure that tourism creates lasting benefits for local communities while preserving the resources upon which the industry depends.

The safety, wellbeing and satisfaction of our customers remain central to our operations. We are committed to providing accurate information, protecting customer privacy, promoting responsible travel choices and maintaining high standards of health, safety and service quality throughout the customer journey.

The Sustainability Policy is reviewed regularly to ensure its continued effectiveness and alignment with evolving legislation, industry best practices and the requirements of the Travelife sustainability programme. Through this ongoing commitment, DTS Cyprus Ltd. aims to strengthen its contribution to sustainable tourism while creating long-term value for its customers, employees, business partners and the wider community.

6. Assessment Overview

Main theme	Criteria	Completed
0. Company characteristics	10	10
1. Sustainability management & legal compliance	16	16
2. Internal management: social policy & human rights	22	22
3. Internal management: environment and community relations	37	37
4. Inbound partner agencies	7	7
5. Transport	4	4
6. Accommodations	11	11
7. Activities	12	12
8. Tour leaders, local representatives, and guides	8	8
9. Destinations	4	4
10. Customer communication and protection	26	26